APP-BY-APP GUIDE: HOW TO REPORT | FOR PARENTS

Your child reported it to the app. Did the school find out?

What to do in the first hour when your child is bullied online or in a game, with real situations and the proof to save.



Start with these words

"Thank you for telling me. You did the right thing. You are not in trouble. Let us save what happened first, then we will decide the next step together." Do not take the phone away as a first move. Kids stop telling when telling costs them their phone.

The four steps

1 Save the proof

Take screenshots or a screen recording before anything disappears or gets deleted. Get the person's username, the date and time, and the link if there is one. Do not reply.

2 Block them

Block the account so it stops. Save the proof first, because blocking can make the messages harder to find.

3 Report it to the app

Use the app's Report button on the specific message, post or player. This can get the content taken down. It does not tell your school.

4 Tell your school

Use your school's Protect number, QR code or the Active SOS app, or tell a counselor, teacher or coach. Your school can only help if someone tells it.

What you are responsible for

- **Preserve:** save screenshots or a screen recording showing the username, date and time. Keep the dates in a log. Do not delete the messages, even if they are painful to read.
- **Tell the school in writing:** email the counselor or principal the same day. Say what happened, which app, and what you saved. Ask who is following up and by when. An app report does not reach the school.
- **Report to the app** with your child, then block. Save proof first.
- **Sexual image of your child or any minor:** do not forward it, copy it or screenshot it. Report to NCMEC (report.cybertip.org, 1-800-843-5678), tell the school and call local law enforcement. Take It Down (takeitdown.ncmec.org) can help remove it.
- **Threats or danger:** call 911. If your child is thinking about suicide, call or text 988.

If someone is in danger right now, call 911. If you or a friend is thinking about suicide, call or text 988.

Real situations and what fits

The group chat pile-on Snapchat, iMessage, Discord

A group chat turns on one classmate. The jokes about her get meaner. Nobody says stop, and she sees every message.
Do: 1. Screenshot the messages with names and the date showing. 2. Leave the chat and block the accounts that were cruel. 3. Report the worst messages to the app. 4. Tell your school. Even if you were not the one targeted, a friend's report counts.

Voice chat in a game Fortnite, Xbox, PlayStation, Roblox

A player keeps singling out a younger kid in voice chat. Everyone laughs. The kid mutes the chat and quits the game.
Do: 1. Mute or block the player, then use the in-game report right away. Some games keep voice clips for only a short time. 2. Write down the game, the username and the time. 3. If the player goes to your school, tell your school too. 4. Tell a parent. They can check the game's family settings.

The fake account Instagram, TikTok

Someone makes an account with another student's name and photo and posts hurtful things as if it were them.
Do: 1. Screenshot the profile and copy the profile link before it is deleted. 2. Report the account to the app as pretending to be someone. 3. Block it. 4. Tell your school and send the link. The school can often work out who is behind it.

The video that spread TikTok, YouTube, Snapchat

A clip of a student at their worst moment gets posted without asking. By lunch half the school has seen it.
Do: 1. Copy the link and take a screen recording that shows the account name and view count. 2. Report the video as harassment or bullying. 3. Ask friends not to share it and not to comment. 4. Tell your school and a parent today.

A private photo gets shared Any app. Take It Down and CyberTipline

Someone shares a private picture of a classmate, or threatens to share it unless they send money or more pictures.
Do: 1. Do not save, screenshot or forward the image. 2. Do not pay and do not send anything else. Stop replying. 3. Write down the username and where it was posted. Tell a trusted adult today. 4. Report to NCMEC (report.cybertip.org). Takeitdown.ncmec.org can help remove an image of you taken before you were 18.

A friend's post worries you Any app

A friend posts something dark late at night. A few people react with a heart. Nobody says anything.
Do: 1. Do not reply in public and do not argue. 2. Take a screenshot so an adult can see exactly what was said. 3. Tell a trusted adult or your school right away, using Protect or a counselor. 4. If you think they are in danger now, call 911. For suicidal thoughts, call or text 988.

Save this proof

- A screenshot of the message, post or chat that shows the username and the date.
- A screen recording for chats that scroll, disappear or play as video.
- The username, profile link and the link to the post or video.
- The game or app name, and the match, server or room if it was a game.
- A few notes: when it started, how often, who saw it.
- A copy kept somewhere other than the phone, such as a parent's email or cloud folder.

Important: Never save, screenshot or forward a nude or sexual image of anyone under 18, even to prove what happened. Keeping or sending it can cause harm. Write down the username and where it was posted instead, and report it.

Moving fast: In danger right now: Call 911. **Thinking about suicide, or worried about a friend:** Call or text 988.

If someone is in danger right now, call 911. If you or a friend is thinking about suicide, call or text 988.